

Prifysgol Wreccsam
Wrexham University

Student Tuition Fee

Regulations

2027/28

Contents

1	Introduction.....	3
2	Definitions	4
3	Tuition Fee Terms and Conditions Summary.....	5
A.	Tuition Fee Terms and Conditions	6
1	Students Who Transfer Their Studies Internally or from Another Institution.....	6
2	Students Receiving Recognition of Prior Learning / Recognition of Prior Experiential Learning (RP(E)L).....	6
3	Repeat Year Students Reassessment with Attendance.....	6
4	Examinations at Other Locations.....	7
5	Students Studying Additional Courses.....	7
6	Cancellation by the University.....	7
7	Field Trips	7
8	Additional Activities and Fees	8
9	Additional Charges for Duplicate Documents	8
10	Part Time Fee Calculations	8
11	Fee for Standalone Modules	9
B.	Additional Information for Postgraduate Research Students	10
1	Tuition Fees.....	10
2	Payment Due Dates	10
3	Submission Pending Fee.....	10
C.	Additional Tuition Fee Terms and Conditions for International Students	11
1	Timing of Payments	11
2	Students with a Financial Sponsor.....	12
3	English Language Short Courses – Student Visitor Visas	13
4	Non-Payment of Fees	13
5	Pre-Sessional English Courses.....	13
6	Student Visa Extension	13
7	Change of Fee Payer Status to a Home-Fees Student	14
8	How to Pay Outstanding Fees.....	14
9	International Tuition Fee Refund Policy.....	14
D.	Additional Tuition Fee Terms and Conditions – Home Students	17
1	Timing of Payments	17
2	Fees which are Fully Funded by the Student Loan Company (SLC)	17
3	Fees which are Fully Funded by the NHS Wales Bursary (Nursing and Allied Health Courses)	18

4	Students with a Fee Sponsor	18
5	Changing the Mode of your Study	18
6	Withdrawal/Suspension from the Course – Liability for Fees.....	19
E.	Additional Tuition Fee Terms and Conditions – WU Online	21
1	Students Receiving Recognition of Prior Learning (RPL)	21
2	Cancellation by the University	21
3	Additional Charges for Duplicate Documents	21
4	SLC Funded Students	21
5	Transferring Programmes.....	21
	Disclaimer	22
	Accessibility	22

1 Introduction

1.1 This document sets out the rules and regulations relating to tuition fees for students of Wrexham University.

1.2 The published fee for full-time home undergraduate students is reviewed annually and is subject to change in line with any increase allowed for by Welsh Government. Any changes to student tuition fees are communicated to affected students via email and published on the University website.

1.3 Details of how a student intends to pay their tuition fees must be provided at enrolment (registration). Students who are sponsored to study at the University, must provide a letter on enrolment/re-enrolment for each year of the course confirming that the sponsor will pay the fee for that particular academic year, within 30 days. Fully funded full-time students must provide the Student Loan Company's student support notification which confirms funding. Students funding their tuition fees through the [NHS Wales Bursary](#) should apply for their funding as soon as they firmly accept a place.

1.4 Students will not be permitted to enrol/re-enrol if they have an outstanding academic tuition fee debt. The University will withdraw students from the programme and arrange for the relevant records to be closed down if this debt is not settled within two months of the commencement date of the programme/academic year.

1.5 It is the student's responsibility to ensure that all payments reach the University by the required payment deadline. No allowance will be made for the closure of banks during public/national holidays and these should be anticipated by the student. It is the responsibility of the student to ensure payments are made in timely fashion and the University will take strict action against any student who fails to do so.

1.6 The liability points (the points at which a percentage of the fee becomes payable) and the withdrawal process applies to all new and returning full and part time students, with the exception of PhD/MPhil students.

1.7 The Debt Collection and Recovery Policy / Financial Procedures will be followed for the collection and recovery of student tuition fee debt and various sanctions may be applied depending on the outstanding fees involved. Payment of any type of outstanding debt, including tuition fees, is required before any award may be conferred, certificate issued or attendance at a graduation ceremony confirmed.

1.8 All students have a responsibility to not engage in illegal acts such as money laundering. Money laundering is the process of taking profits from crime and corruption (the proceeds of crime) and dealing with them in such a way as to disguise their criminal origins. Students should understand their responsibilities to: not engage with suspicious activities; exercise vigilance; know what to do if they are concerned about activity linked to bank accounts they hold; and be aware of the serious consequences of involvement in this sort of criminal activity. Students

identified to be involved in money laundering or other criminal activity will be responsible for their actions and the University sanctions and legal implications that result from the activity.

2 Definitions

2.1 The following definitions are used in this document:

- **New students:** those who are starting a new programme of study, regardless of any previous study with the University.
- **Returning students:** those re-enrolling onto the same programme studied the previous year or who are re-enrolling after taking an approved leave of absence or are directly transferring from one programme to another as part of a transfer approved by the University.
- **Home students:** those students who meet the definition of qualifying for home fees in accordance with *The Education (Fees and Awards) (Wales) Regulations 2007* and *The Higher Education (Qualifying Courses, Qualifying Persons and Supplementary Provision) (Wales) Regulations 2015*. Only certain categories of students will be charged home fee. Students should consult UKCISA for the most up to date information.
- **International students:** those students who do not meet the definition of Home Students.
- **Overseas students:** students who already have the right to work and study in the UK, are not classed as a Home student but do not require a study visa from the University.

2.2 For the purpose of fee and loans reference, not academic or pedagogic reference whose definitions can be found in the Academic Regulations, the following Student Loans Company definitions must be used.

- **In-Person Learning:** Requires students to follow a structured timetable on-campus for full-time attendance (e.g., attending in person at least once a week, excluding weekends). This qualifies for both Tuition Fee Loans and full Maintenance Loans.
- **Distance/Remote Learning:** Programmes where students do not attend traditional on-campus courses. If attendance is only occasional, such as once a term, only at weekends, or fully online. Distance learners are not eligible for Maintenance Loans, though they may qualify for Tuition Fee Loans or Disabled Students' Allowance (DSA).
- **Blended Learning:** Combines face-to-face instruction with online delivery. The SLC classifies blended learning as In-Person Learning (and thus eligible for Maintenance Loans) as long as the mandatory, required physical attendance on campus meets full-time expectations. If the required physical attendance is minimal or restricted to weekends, the SLC may reclassify it as distance learning.

3 Tuition Fee Terms and Conditions Summary

3.1 The following terms and conditions apply as follows:

Section:	Applies to:
A: Tuition Fee Terms and Conditions	All students except those enrolled on WU Online programmes
B: Additional Information for Postgraduate Research Students	All Postgraduate Research students
C: Additional Tuition Fee Terms and Conditions	All International students
D: Additional Tuition Fee Terms and Conditions	All HOME students except those enrolled on WU Online programmes
E: Additional Tuition Fee Terms and Conditions	All students enrolled on WU Online programmes

A. Tuition Fee Terms and Conditions

- This section applies to all students except WU Online students (see section E).
- For the avoidance of doubt, all fees and charges published on the University webpages are classed as part of the academic tuition fee.

1 Students Who Transfer Their Studies Internally or from Another Institution

1.1 Existing students who transfer from another course that started before 1 September 2025 to another course with the same mode of study and within the same fee banding will be assessed under the old (existing) tuition fee and student support arrangements applicable to the original course.

1.2 Students who transfer from a course that started before 1 September 2025 to a course with a different mode of study will be assessed under the new tuition fee and student support arrangements.

2 Students Receiving Recognition of Prior Learning / Recognition of Prior Experiential Learning (RP(E)L)

2.1 Where a student is granted RP(E)L for one or more modules and therefore undertakes less than the expected credits for the year, the annual standard fee for the year in which the exempt modules would be studied is adjusted as follows:

- **A reduction of 5% of the specified annual tuition fee (net of any bursaries or scholarships) per 10 credits of RP(E)L approved is applied to the annual tuition fee for the year in which the exempt credits would have been studied.**

2.2 All claims for RP(E)L should be made at the time of application.

3 Repeat Year Students Reassessment with Attendance

3.1 **Undergraduate Repeat Year** students who are required to repeat tuition and assessment will be charged a specific amount per 10 credits where the module is referred (see [Undergraduate Tuition Fees Webpage](#) for up to date information on the amount per 10 credits). This is subject to the same liability points as below for all other full time tuition fees.

3.2 **Postgraduate students (Taught)** who are required to repeat tuition and assessment may be charged for the number of credit points repeated. This is reviewed on a case-by-case basis and will be calculated by dividing the course fee by the total number of credit points available. This is subject to the same liability points as below for all other Full Time tuition fees.

3.3 No tuition fees are charged where a module is deferred (typically through approved Extenuating Circumstances).

4 Examinations at Other Locations

4.1 If a student requests a University examination to be held at another location under exceptional circumstances (for example because the student can evidence they are unable to travel to the University for good reason), and the University agrees to such a request, an administration fee will be charged by the University for this. The student may also have to pay separate fees or charges to third parties in relation to the exam at another location.

5 Students Studying Additional Courses

5.1 Where students are already studying a full time undergraduate course an allowance of one extra 20 credit module is allowed to be studied without a tuition fee being charged subject to this extra study being demonstrated to be associated to their course of study and an enhancement to it. Short-courses in languages (other than in-session English Language) are not covered by this exemption unless essential. Any exceptions to this requirement must be approved by the relevant Dean of Faculty and the Executive Director of Finance prior to students enrolling on the additional module(s) or course.

6 Cancellation by the University

6.1 All courses have minimum class sizes and may be subject to cancellation in situations where there are insufficient student numbers. Whilst the University makes every effort to avoid this situation, should it arise the student will be entitled to a full refund of any fees paid or have the option to transfer onto a different course. The University will not be held liable however for any other losses incurred as a consequence.

6.2 In the unlikely circumstances that an individual class has to be postponed due to staff illness or any other reason for which the University is responsible, it will make every reasonable effort to reschedule or make provision for the relevant learning opportunity to be provided through another means or within the remaining classes in the course.

7 Field Trips

7.1 For undergraduate and postgraduate programmes, costs for field trips which are essential to your programme of study are included in the tuition fee. Costs for field trips and visits which are included in optional modules or designed to supplement your studies will require students to pay a separate and additional fee.

7.2 Where an additional charge is payable for an optional field trip, a student will not be allowed to attend the field trip until any payment due has been made in full. Failure to attend the field trip due to non-payment of a fee due may result in module or programme failure and students should consider this when choosing programmes and module options.

7.3 A range of professional courses, mainly in the Business area, may include an allowance for course related expenses. These arrangements are known as composite fee arrangements. The student's course tutor will provide full details.

8 Additional Activities and Fees

8.1 A course may require a student to attend residential weekends or other teaching sessions outside the University for which they may be required to pay an additional fee. For undergraduate students, this fee will be included in your tuition fee if it is a mandatory part of your programme. Students on other programmes may have to pay an additional fee.

8.2 Students may or may not need to provide additional materials and consumables; where the provision of such is essential to the student being able to successfully complete their studies, these will be provided by the University. In all other instances students may need to provide any such materials and consumables themselves.

8.3 Students may be separately liable for payment of fees to outside agencies such as a professional body registration fee. You will be told as part of your application process if this applies to your course.

9 Additional Charges for Duplicate Documents

9.1 Students are entitled to one copy of official documents relating to their student status. This includes student cards, documents confirming enrolled student status, academic results and, when appropriate, a transcript and/or certificate. The University may charge for any additional or duplicate copies of any of these documents, or additional letters regarding your student status as well as for any additional administration and postage fee for these.

10 Part Time Fee Calculations

10.1 Tuition fees for part time study is calculated on a pro-rata basis according to the number of credits the student is expected to study during the year and the fee per credit rate for the full degree. Any exceptions must be approved separately by the Academic Portfolio Development Committee (APDC).

10.2 Where programmes include associated awards such as PG Cert, PG Dip or top-up degrees, the tuition fee is calculated on a pro-rata basis according to the number of credits the student is taking and the fee per credit rate for the full degree. Any exceptions must be approved separately by the APDC.

10.3 Overseas fees should be set at the same level as international fees. In exceptional circumstances, a different fee may be considered on a case-by-case basis, with approval from the Director of Strategic Planning and Student Admissions or the APDC.

11 Fee for Standalone Modules

11.1 The fee for standalone modules unless specifically published, is calculated by dividing the number of credits within the module by the total number of credits of the full programme and apportioning that to the full programme fee.

$$\begin{array}{r}
 (\text{Module Credits} / \text{Total Programme Credits}) \\
 \times \\
 \text{Total Programme Fee } \pounds\pounds \\
 = \\
 \text{Standalone Module Fee}
 \end{array}$$

11.2 The fee for standalone modules, those not linked to programmes, should represent the fee per credit of the respective full programme equivalent. For example, a Level 4 20 credit standalone module, that would be expected to sit within a 360 credit UG Bachelor's programme, should be costed at 5.56% (20/360) of the full programme equivalent, or, a Level 7 20 credit standalone module, that would be expected to sit within a 180 credit PG Master's programme, should be costed at 11.12% (20/180) of the full programme equivalent. Any exceptions to this must be approved by APDC.

B. Additional Information for Postgraduate Research Students

1 Tuition Fees

1.1 Tuition fees relate to your registration on a programme of study only and do not include such items as:

- Thesis printing and binding.
- Any conference registration &/or travel costs.

1.2 When a Postgraduate Research (PGR) student enrolls for the first time at the beginning of their course, they may enrol in the middle of the academic year. If this is the case, the first year's fee will be calculated on a pro-rata basis and will run from the enrolment date to the end of that academic year (31st July). When they re-enrol for the next academic year, the full fee for the whole of that academic year will be payable. The billing year for Postgraduate Research students will run from 1st August to 31st July in line with the academic year.

2 Payment Due Dates

2.1 As PGR students can enrol at various times throughout the academic year, the first invoice must be paid by the end of month 8 in line with the rules for other courses.

2.2 Thereafter, invoices are issued in the autumn term and can be paid in 3 instalments:

- **1st instalment due by - 31st October**
- **2nd instalment due by – 31st January**
- **3rd instalment due by – 30th April**

3 Submission Pending Fee

3.1 When you have finished your data collection and have drafted the main sections of your thesis to a satisfactory draft format, you may apply for a reduced programme 'submission pending' fee. Full time students must have completed three years of registration and part-time students, five years of registration. The application will not normally be backdated for more than 14 days and the maximum duration of this status is for 12 months. If the thesis has not been submitted within this 12 month period the fee will revert back to the normal, full tuition fee for the programme. Students must not have any outstanding tuition fee related University debt before undertaking their viva voce examination.

C. Additional Tuition Fee Terms and Conditions for International Students

- This section does not apply to WU Online students (see section E).

1 Timing of Payments

1.1 New Students - 1st year Fees:

- All international students are required to pay a percentage of their first year's tuition fees prior to a Confirmation of Acceptance for Studies (CAS) letter being issued.
- International Admissions will determine the pre-CAS deposit amount to be paid during the application process.
- The University reserves the right to request course fee payments in full on enrolment if it is decided that this is necessary to support the student's study visa.
- Any students who are not required to make a full payment upfront will have 6 months from the commencement of their course to pay the remainder of the fee. This can be paid in stages via a payment plan.
- Alternatively, the student can provide evidence of sponsorship which confirms the full first year fee is to be paid by their approved sponsor. The minimum course fees or eligible sponsor letter must be received prior to a CAS letter being issued.
- The University reserves the right to request course fee payments in full prior to issuing the CAS if it is decided that this is necessary to support the student's visa application.
- If the course fees are not paid in accordance with the Terms and Conditions of offer the University may have no other option than to withdraw any scholarship awarded to the student.

1.2 Returning Students:

- All tuition fees are subject to a minimum payment of £5,000 (or the full fee if the full fee is less than £5,000) prior to registration when re-enrolling for a 2nd, 3rd or 4th year. The remaining balance is payable within 6 months of recommencement of the course.

1.3 It is every student's responsibility to ensure that all payments reach the University by the required payment deadline. No allowance will be made for the closure of banks during public/national holidays and these should be anticipated by the student. It is the responsibility of the student to ensure payments are made in timely fashion and the University will take strict action against any student who fails to do so. **If a student does not make the initial payment prior to enrolment, or the final payment within 6 months of the commencement of the course, the University may be required to withdraw the student.**

1.4 **If a student holds a Student Visa we will inform the UKVI that the student is no longer sponsored by us. The UKVI may write to the student to cancel their leave. The student must make arrangements to return home or to apply under a different visa category.**

1.5 Failure to pay the tuition fee in full by the required deadlines may result in students' details being referred to a debt collection agency employed by the University.

1.6 The University discourages students from making payment by direct bank transfer. Students should pay via approved secure University payment platforms only. Payments made by International Applicants and Students from outside of the UK should be made via the University's [Flywire Payment Portal](#) wherever possible. Application fees which are not paid via Flywire (i.e. paid directly to Wrexham University's bank account) will incur an administration fee should they need to be refunded. Administration fees will **not** be charged for refunds made via Flywire.

1.7 Students are requested to be alert whilst paying fees to the University. Students should not use third parties or individuals offering payment discounts to make their payment to the University. Using a third party provides no guarantee of payments correctly being received by the University.

1.8 In the event of payment being returned, in all circumstances funds received will only ever be returned to the original source of funding.

1.9 Wrexham University has a legal obligation to comply with sanctions enforced by the UK government (sanctions regimes - [Who is subject to financial sanctions in the UK? - GOV.UK \(www.gov.uk\)](#)).

1.10 Should you be in any doubt about whether a payment falls into this category, please contact internationaladmissions@wrexham.ac.uk.

2 Students with a Financial Sponsor

2.1 A student has an official financial sponsor if their sponsor is Her Majesty's Government, their home government, the British Council or any recognised international organisation, international company, university or UK independent school. A student who is fully sponsored in this way is required to make a deposit payment of 50% of the first year course fees in order to receive a CAS. This payment can be made by sponsor or the student.

2.2 Applicants must submit a copy of their sponsorship letter. To be valid, the letter must show:

- The name of the student.
- The financial sponsor's official name and contact details.
- The date of the letter.
- The length of the sponsorship.
- The amount of money that the official financial sponsor is giving, or a statement that it will cover all of the course fees and living costs.

2.3 Sponsors will be invoiced following the enrolment of the student to arrange the payment

of the remaining fees.

2.4 These students must provide a letter on enrolment/re-enrolment for each year of their course confirming that their sponsor will pay the fee for that particular academic year. Failure to provide any such letter will result in the student being made liable for payment.

2.5 Payments must be made directly to the University and not held by a recruitment agent.

2.6 The University discourages students from making payment by direct bank transfer. Students should pay via approved secure University payment platforms only. Payments made by International Applicants and Students from outside of the UK should be made via the University's [Flywire Payment Portal](#) wherever possible.

3 English Language Short Courses – Student Visitor Visas

3.1 All International students on English Language short courses that require a visitor visa must pay a non-refundable deposit of £1,000 prior to a letter of acceptance or invitation being issued. The balance of their Tuition Fees due must be paid in full 21 days prior to the commencement of the course.

4 Non-Payment of Fees

4.1 All International Undergraduate and Postgraduate students who have not paid their Tuition Fees in full by the relevant dates face the following sanctions:

- Automatically excluded from the University for non-payment of Tuition Fees.
- The UK Home Office (UKVI) being informed within 10 days of exclusion by the University. The student will be expected to leave the country or apply for leave to remain in a different visa category as the University will no longer be sponsoring them. The UKVI will take any necessary action to cancel the visa.

4.2 Students can appeal any decisions made due to non-payment of fees by contacting tuitionfeeappeals@wrexham.ac.uk.

5 Pre-Sessional English Courses

5.1 All international students undertaking pre-sessional English will be assessed at the end of the pre-sessional course to ascertain if they have achieved the requisite level of English. If students have a single CAS and are eligible to continue but require **compulsory** in-session English tuition they must pay an additional £500 for the in-session course and examination, which will be delivered alongside the main programme.

6 Student Visa Extension

6.1 Should a student need to extend their student visa, they must have the support of the University by way of a CAS (Confirmation of Acceptance for Studies). If any tuition fees are

outstanding to the University no new CAS will be issued.

7 Change of Fee Payer Status to a Home-Fees Student

7.1 A student might be assessed as 'overseas' for purposes of fee assessment when they first enrol at the University and then have their fee status change before the end of the programme.

7.2 Whilst their status might change mid-year, these changes will only come into effect at the following enrolment or re-enrolment point for that person.

7.3 For example, a student who enrolls September as an overseas fee payer whose circumstances then change mid-year and they become a home-fees student will not be entitled to pay the lower amount until September of the following academic year when they re-enrol (if applicable). They are still expected to pay the full international fee in the subsequent academic year and will not be entitled to any refund on this.

8 How to Pay Outstanding Fees

8.1 In order to enrol at the University you must pay **any outstanding tuition fees within the deadlines given above**. Alternatively, the University will consider withdrawing you from the course of study.

8.2 If all outstanding fees due to the University remain unpaid by the required deadlines, you will not be permitted to study and the University will not permit you to enrol, and/or will withdraw you from your programme.

8.3 If you are on Student visa, the University will **inform the UKVI that you are no longer a student of Wrexham University, that your sponsorship has been withdrawn and that you are not satisfying the terms and conditions of the student visa issued to you**.

9 International Tuition Fee Refund Policy

9.1 Any refund of tuition fees is at the discretion of the University.

9.2 All refund requests must be applied for by contacting immigration@wrexham.ac.uk.

9.3 Withdrawal of application due to visa refusal:

- Applicants who receive a visa refusal must submit a copy of the refusal (Entry Clearance Officer's) report to the University within 7 days of the refusal decision. Applicants are advised by the University to submit an administrative review to the UKVI department within the Home Office to in the event of a visa refusal (assuming there are grounds to appeal). Applicants must follow the University's advice on their approach to administrative review and submit their appeal to UKVI within 21 days of the refusal decision.

9.4 Refunds due to visa refusal will be treated as follows:

- If you receive a visa refusal and you submit an administrative review, but the UKVI does not overturn the original decision and the refusal stands, and the refusal is not due to fraudulent or incorrect documentation, you will receive a full refund.
- If you receive a visa refusal and you fail to submit an administrative review and the refusal is not due to fraudulent or incorrect documentation a fee of £2,000 will be deducted from the course fees received by the University prior to refunds being made.
- If you receive a visa refusal and the refusal is due to fraudulent or incorrect documentation and this is not overturned by administrative review, no refund will be made of course fees received.

9.5 Withdrawal before the issue of a Visa

- Applicants who opt to withdraw their application before the issue of a visa will receive a full refund of all first year's tuition fees paid, less an administrative fee of £250.

9.6 Withdrawal after issue of a Visa

- Applicants who require the issue of a CAS in order to apply for a visa and subsequently withdraw on or before the course start date after being granted a visa will receive a full refund of all first year's tuition fees paid, less an administration fee of up to £1,000.

9.7 Withdrawal due to English Language failure

- Students who enrol for pre-sessional English on a single CAS but fail to achieve the requirement will subsequently be withdrawn and will be entitled to a refund of the main course tuition fee less the cost of the pre-sessional course and less an administration fee of up to £1,000.

9.8 Withdrawal / suspension from Advanced Practice module

- Current students who opt to withdraw from the Advanced Practice module will not be issued with a refund for this module unless there are exceptional circumstances; requests will be assessed on an individual basis.
- Current students who are not able to progress to the Advanced Practice module due to academic progression will not be issued with a refund.
- Current students who are asked to remove the Advanced Practice module due to a University issue will be offered a refund of the advanced practice fee.

9.9 Withdrawal / suspension during the course of the programme

- All International students on Undergraduate and Postgraduate courses who withdraw or suspend their studies during their programme of study will receive the following levels of refund of the net Tuition Fee paid (after any scholarship) for that academic year:
 - Less than nine weeks from the course start date – 75%.
 - Between nine weeks and eighteen weeks after the course start date – 50%.

- More than eighteen weeks after the course start date – 0%.
- Any student who is found to be in breach of UKVI immigration policy will not be entitled to a refund of any fees. This includes any student withdrawn by the institution for non-attendance, following completion of the official absence procedure.
- Students who suspend their studies will not be able to remain in the UK on their current student visa. The UKVI will be informed that the student has suspended their studies and they will take the necessary action to cancel the student's visa. The student will be expected to return home or to apply for further leave to remain if they choose to stay in the UK. The student will have the option to return to their studies (as agreed on suspension of studies form), to do this the student will need a new CAS to be able to apply for their new visa. If the student requests a refund following the suspension they will be required to pay all due fees before a second CAS is issued.

9.10 **Withdrawal from short courses**

- All International students on short courses that require a student visitor visa who withdraw from their course at least 14 days prior to the commencement of the course will receive a full refund of their Tuition Fees less an administration fee of up to £1,000.

9.11 **Appealing a decision to refuse to process an international refund**

- Where the University has made a decision not to process a refund, applicants and students can submit an appeal to.
- This appeal should be submitted within 10 working days of receipt of the notification that a refund will not be processed.
- Note that appeals to recover the £250 administration fee which is withheld when an applicant withdraws prior to the issue of a Visa will **not** be accepted (see section above "Withdrawal before the issue of a Visa").

9.12 **Payment of the refund**

- If it is agreed that a refund is payable, the tuition fees will be transferred to the original payer using the same method of payment as the original remittance.
- Bank charges and administration fees may be deducted for refunds made by bank draft or electronic bank transfer at the discretion of Wrexham University (refer to section C1).

D. Additional Tuition Fee Terms and Conditions – Home Students

- This section does not apply to WU Online students (see section E).

1 Timing of Payments

1.1 Fees are due at the point of enrolment and students are required to advise the University which payment arrangement applies to them.

1.2 You need to pay the full fee, or if the fee is greater than £1,000 then you can pay in three instalments as follows:

- 1st instalment due by - 31st October
- 2nd instalment due by – 31st January
- 3rd instalment due by – 30th April

1.3 Fees for courses with other start dates, including PGR programmes, will be subject to modified dates on a case-by-case basis (see section B2).

1.4 Failure to pay their tuition fees in full by the required deadlines may result in a student being withdrawn from the programme, and their details being referred to a debt collection agency engaged by the University.

2 Fees which are Fully Funded by the Student Loan Company (SLC)

2.1 You need to declare to the University if the SLC is paying your tuition fee when you enrol.

2.2 The SLC usually confirms your funding electronically to the University. However, you may be asked to provide evidence of this.

2.3 Once confirmed, the SLC will pay tuition fees relating to Undergraduate students directly to the University.

2.4 The SLC will pay funding for Postgraduate study directly to the student, not the University. As such, Postgraduate students must ensure they make their own payment to the University by the due dates noted in D1 above.

2.5 All postgraduate students will receive an invoice for tuition fees addressed to them personally and are liable for those fees.

2.6 Undergraduate students who have not confirmed their SLC funding by the time tuition fee invoices are raised, may receive an invoice for tuition fees addressed to them personally which they are liable for and will remain in place until their SLC funding is approved. It is the responsibility of all students to confirm how their tuition fees are funded.

2.7 Students must reapply for their funding each academic year.

3 Fees which are Fully Funded by the NHS Wales Bursary (Nursing and Allied Health Courses)

3.1 Nursing and Allied Health students funding their tuition fees through the [NHS Wales Bursary](#) should apply for their funding as soon as they firmly accept a place. The latest date for new students to apply for the NHS Wales Bursary is 10 weeks after commencing the course. It is the student's responsibility to ensure that they have submitted an application on time.

3.2 Once the bursary application is approved by the NHS, the University will receive a notification confirming the funding and the NHS will pay the tuition fees directly to the University.

3.3 Students who do not have the NHS bursary application in place by the time invoices are raised may receive an invoice addressed to them personally which they are liable for and will remain in place until alternative funding is confirmed. It is the responsibility of all students to confirm how their tuition fees are funded. Students who do not qualify for the NHS Bursary are able to apply to the SLC to fund their tuition fees – section D2 will apply.

3.4 Students must apply for their funding each academic year.

4 Students with a Fee Sponsor

4.1 Students must provide a letter/purchase order on enrolment/re-enrolment for each year of their course confirming that their sponsor will pay the fee for that particular academic year, on enrolment or within a 30 day limit. The letter must include an email address, to which the University can send an invoice, with a contact name, purchase order number (if applicable) and the amount of the sponsorship. Please note, it is the responsibility of the student to ensure that all fees are paid. If the sponsor does not pay the student's fees for any reason, the student will become liable for the payment. Please note a letter needs to be provided each year of enrolment and should be addressed to the University.

5 Changing the Mode of your Study

5.1 Should a student change from Full Time study to Part Time attendance, or vice versa, the tuition fees due will be charged or credited in the academic year of change.

5.2 Students changing to Full Time to Part Time will be credited with a portion of the Full Time fee already charged based on the number of credits undertaken to date and an estimation of the number of credits remaining to be undertaken within the academic year. In subsequent academic years, the student will be charged the standard annual Part Time Fee.

5.3 Students changing from Part Time to Full Time will be charged an additional fee in the academic year based on the number of credits undertaken to date and an estimation of the number of credits remaining to be undertaken within the academic year. In subsequent academic years, the student will be charged the standard annual Full Time Fee.

5.4 Students changing to Part Time mode will forfeit any Full Time bursary/scholarship received.

5.5 Any change in the bursary/scholarship amount applicable will be calculated on a pro-rata basis in line with the credits undertaken to date and the number of credits remaining to be undertaken within the academic year.

5.6 It is the responsibility of students who receive student financial support to inform the Student Loan Company (SLC) of any change of mode of study.

5.7 In exceptional circumstances where students change their mode of study from Full Time on a Full-Time course in order to be designated as Part Time on a Full Time course for the purposes of student financial support, the following applies:

- The student must have the agreement of the relevant Dean of Faculty and the Student Loan Company.
- The change of mode will last no more than two academic years (a maximum of 120 credits over two years).
- The fee charged will be 50% of the Full Time tuition fee in each year the student is enrolled as Part Time on a Full-Time course.
- The Finance and Strategic Planning departments must be notified immediately.

5.8 The Finance Department is the point of contact for revised fee calculations accountsreceivable@wrexham.ac.uk.

6 Withdrawal/Suspension from the Course – Liability for Fees

6.1 A student becomes liable for a percentage of the tuition fee as soon as they enrol. Liability applies from the start of the relevant intake point, even if the student enrolls later than this date. The two week cooling off period applies from the point of enrolment, a student who withdraws within this period is not liable for any fees.

6.2 Liability for the full fee is determined on a staged basis. If a student enrolls but subsequently decides that University isn't for them or they are required to withdraw / suspend their studies then a proportion of the fee may be payable depending on the date of withdrawal / suspension.

6.3 The date for withdrawal/suspension is extremely important:

Intake 2027/28	September	January	March
Course Start Date	Mon- 20 - Sep 27	Mon-24-Jan-28	Wed-08-Mar-28
25% liability up to	Sun-09-Jan - 28	Tue-09-May-28	Wed-21-Jun-28
50% liability up to	Sun-09-Apr-28	Mon-14-Aug-28	Tue-26-Sep-28
100% liability onwards from	Mon - 10- Apr - 28	Tue-15-Aug-28	Wed-27-Sep-28

6.4 Students who have different intake points during the year will be subject to the same principles regarding liability points.

6.5 Tuition fees will remain due up until the date that the University receives a correctly completed university withdrawal/suspension form that has been approved by the academic faculty in which the student is studying. Retrospective suspensions will not normally be authorised. Students should refer to the University Student Academic Engagement Policy.

6.6 Any backdated withdrawal must be accompanied by evidence showing the student's original intent to withdraw at the date specified. Students must complete a withdrawal form in all cases.

6.7 Where the University has made a decision not to process a refund, students can submit an appeal to tuitionfeeappeals@wrexham.ac.uk.

6.8 Please note that if you stop attending your fee will still be due unless formal withdrawal procedures have been followed.

6.9 If a degree apprenticeship student is forced to withdraw from a course due to their employer no longer funding the study, an appeal should be made to tuitionfeeappeals@wrexham.ac.uk requesting a review of the fee liability. Reference should be made to the contract or MOA covering the arrangement if study is undertaken via a partner.

E. Additional Tuition Fee Terms and Conditions – WU Online

1 Students Receiving Recognition of Prior Learning (RPL)

- 1.1 Where a student is granted RPL for one or more modules and therefore undertakes less than the expected credits for the year, the programme fee will be reduced in proportion.

2 Cancellation by the University

- 2.1 All courses have minimum class sizes and may be subject to cancellation in situations where insufficient enrolments are received. Whilst the University makes every effort to avoid this situation, should it arise the student will be enrolled onto the next instance or a suitable available module. Students will be entitled to a refund of any fees paid.

3 Additional Charges for Duplicate Documents

- 3.1 Included in your tuition fee will be the provision in each academic year of enrolment of one copy of official documents relating to your student status. This includes your student card and documents such as letters confirming your enrolled student status, your academic results and, when appropriate due to your achievement, a transcript and/or certificate. If you require additional or duplicate copies of any of these documents, or specific additional letters regarding your student status the University may charge you an additional administration and postage fee for these.

4 SLC Funded Students

- 4.1 You need to declare to the University if the SLC is paying your tuition fee when you enrol. You should be aware that:
- You may have to pay your tuition fees before you have received funding from the SLC. You should make arrangements to ensure that you are able to do this. You will not be able to commence the programme or a module within it without having paid the relevant fee, exceptions may be made for students who are working in collaboration with the Funding & Money Advice Team in order to obtain additional years funding due to Compelling Personal Reasons (CPR).
 - Any periods of temporary withdrawal from the programme will be advised to the SLC and this may result in a delay to funding when you restart the programme.
 - If you draw down SLC funding without having engaged in the programme, you should assume that you will have to repay all funds to the SLC.

5 Transferring Programmes

- 5.1 When a student transfers between different WU Online programmes, any fees already paid against non-transferrable modules on the original programme will only be credited against the new programme if the student has suspended studies prior to assessment within the module concerned on the original programme.

Disclaimer

Please note: Wrexham University has taken all possible steps to ensure that the information contained above is correct at time of publication. However, the information may be subject to change should there be decisions made outside the University that affect policies and procedures in regard to fees, bursaries, grants and scholarships.

Accessibility

Wrexham University strives to be a supportive and trauma-informed university in the design and operation of all our processes and procedures. If you need adjustments to access this document or have any other comments to make on the accessibility, wording or any part of the regulations, please do email us on quality@wrexham.ac.uk.