

PROGRAMME SPECIFICATION

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Award titles

Programme Title(s)

Post Graduate Certificate Emergency Nursing

Internal Programme Title(s) (if different to the title on the certificate) N/A

Programme to be included in Graduation Ceremonies

Delivery period

September 2022 – September 2026

Intake points

September

UCAS code

Relevant QAA subject benchmark statement/s

Regulatory details

Regulatory details
Awarding body
Glyndŵr University
Programme delivered by
Wrexham Glyndwr University)
Location of delivery
Plas Coch/Optic Centre
Faculty/Department
Faculty of Social and Life Sciences
Exit awards available
Post Graduate Certificate Emergency Nursing
Professional, Statutory or Regulatory Body (PSRB) accreditation
There are no PSRB requirements associated with this programme
Please add details of any conditions that may affect accreditation (e.g. is it
dependent on choices made by a student?) e.g. completion of placement.
N/A
HECoS codes
100260

QAA 2020 Masters Degree Characteristics Statements

QAA(2014) UK Quality Code for Higher Education (Part A: Setting and Maintaining Academic Standards – The Framework for Higher Education Qualifications of UK Degree-Awarding Bodies

Mode of study

Part time

Normal length of study for each mode of study

Language of study

English

Transitional arrangements for re-validated provision if applicable

There is no transition as new programme

The following University Award Regulations apply to this programme (highlight the appropriate ones and delete the others)

General Regulations and Definitions

Regulations for Taught master's degrees

Language Admissions Policy

OFFICE USE ONLY			
Date of validation event:	2 nd August 2022		
Date of approval by Academic Board:	8 th August 2022		
Approved Validation Period:	September 2022-26 5 years		
Transitional arrangements approved (if	Enter details from section 3 following validation event		
revalidation)	confirming what arrangements are		
Date and type of revision:	Enter the date of any subsequent revisions		
	(Detail the type of revision made and the		
	implementation date)		

Criteria for admission to the programme

Standard entry criteria

Entry requirements are in accordance with the University's admissions policy, please click on the following link for more information. <u>Admissions policies</u>

The entry requirements for the Post Graduate Certificate Emergency Nursing are drawn up in accordance with the University's regulations. Candidates will need to hold a minimum of a diploma in a discipline cognate to their professional qualification or hold a non-graduate qualification, which the university has deemed to be of a satisfactory standard for the purpose of postgraduate admission. In addition, because of the requirement for practice-based learning, all students should be working in a role which requires them to meet the learning outcomes of the programme. i.e., Working as an Emergency Nurse in the

Emergency department, Minor Injuries Units, Walk in Centres and Urgent Care Centres. This programme is viewed as a tripartite commitment between the Higher Education Institution (HEI), the service employer, and the student. To that effect, employers are asked to commit to ensuring protected practice time, and identification of a clinical mentor where relevant, to assess learning outcomes in practice, prior to admission to the programme.

To be accepted onto the programme the students must:

- Hold current registration with the Nursing and Midwifery Council (NMC).
- Have a minimum of two years post registration clinical experience
- Have a nominated mentor in practice

Non Standard entry criteria

Students will normally be expected to enrol on this programme following acceptance onto the Post Graduate programme of study.

Record of Prior (Experiential) learning

Applicants may enter the programme at various levels with Recognition of Prior Learning (RPL) or Recognition of Prior Experiential learning (RPEL) in accordance with the University General Regulations. This will be 2/3 of the programme, therefore 40 credits for this 60 credit programme. Please note, if a student has been awarded credits through the RPL/RPEL procedure, they will not be eligible for the award of a Merit or Distinction.

DBS Requirements

All students coming onto the programme will already be employed by a NHS Health Board or NHS Trust, so therefore will already have a DBS check in, as the employer takes the risk of any placement/work based learning.

In line with the university disciplinary procedure for all students who are required to disclose a criminal record acquired either before or during the student's enrolment with the University.

Suitability for Practice Procedure

The Suitability for Practice Procedure will apply to the programme. This procedure applies to students enrolled on a programme of study who undertake placements or professional practice as part of their studies, and whose professional conduct and practice during the period of academic study is a key element of their satisfactory progress, toward an award and toward professional recognition. All the Post graduate Certificate

students are engaged within professional practice and are subject to PSRB requirements adhering to codes of conduct. Therefore, any student who falls below the 6 standards of behaviour and practice expected of them may be referred to Suitability for Practice scrutiny.

Aims of the programme

The overall aim of this programme is to prepare the nurses to work with individual patients or groups of patients without direct supervision in the emergency care setting. This includes initial assessment and the provision of treatment (but not diagnosis) for patients. In emergency settings, this is likely to include working with patients in the resuscitation room, those with major illness or injury and those with minor presentations. Over 20 million patients access emergency and urgent care in the NHS each year in a range of settings and services. Central to each of these services are the nursing teams working alongside other professional colleagues to ensure that these patients and their families receive world-class care. The increasing demands and challenges on the NHS emergency care system have seen it evolve significantly in the last twenty years in the United Kingdom. Technological and clinical advances, coupled with the introduction of integrated emergency care networks, involving major trauma centres, and other centres of excellence, with emergency departments and urgent care centres, ensure patients can expect to receive quality and compassionate care responsive to their needs.

Alongside these clinical and service developments, emergency nursing has also progressed, both in terms of its ability to improve outcomes for patients and their families, and to enrich the profession of nursing itself, through evidence-base and role development. There is now an increasing diversity of nursing roles required in emergency care settings, demanding specialist and advanced skills and knowledge. Each brings a significant contribution to the multi-professional team in the modern emergency care environment (Royal College of Nursing (RCN) 2017)

Distinctive features of the programme

Betsi Cadwaladr University Health Board approached WGU and asked if it was possible to develop this programme to assist in meeting the increasing needs of emergency care in North Wales and beyond. The programme was developed by a collaborative approach working closely with the clinicians 'on the frontline' to ensure it was relevant, contempary and evidence based. This included a listening tour to the junior emergency nurses and

their managers to fully understand what was required. There has been a development of a clinical team to support the delivery of the programme throughout.

Also spiral curriculum will be adopted, aiming to continuously build on core skills, moving the student from simpler to more abstract subjects and concepts, thus informing clinical decisions in increasingly complex practice situations. During the programme, the nurses move from novice towards expert emergency nurses (Benner, 1984), becoming confident, competent and accountable decision-makers in line with the Royal College of Emergency Nursing, National Curriculum and Competency Framework Level 2 (RCN 2017). Hyperlink below:

https://www.rcn.org.uk/Professional-Development/publications/pub-005923

In the absence of professional regulation of Emergency Nursing, it is important to provide a robust academic framework to support these students in the development of their emergency practice roles. The spiral curriculum is innovative because it attempts to describe the modular delivery of the programme as a more dynamic and continuously growing body of knowledge and skills. The RCN (2017) National Curriculum and Competency framework will be visible throughout the curriculum and will be revisited and tested in the context of the specific module assessments.

Credit Accumulation and exit awards

There are no exit awards for this programme, if a student was not able to achieve the 60 credits to gain the intended award of PGCert, they would receive a transcript showing credits achieved.

Programme Structure Diagram, including delivery schedule

Part Time Delivery

Module Code	Module Title	Credit Value	Core/Option	Delivery (i.e. semester 1,2)	Year of Study
NHS7E2	Emergency Nursing Part One	20	Core	Semester 1	Y1
NHS7E3	Emergency Nursing Part Two	20	Core	Semester 2	Y1
NHS7E1	Quality and Service Improvement for Emergency Nursing	20	Core	Summer period	Y1

Intended learning outcomes of the programme

The overall aim Of the Post Graduate Certificate is to enable the Emergency Nurses:

- To consolidate any prior learning as a junior emergency nurse and to prepare them to enhance their role.
- To develop disciplined critical thinking skills to assess and contribute to the Emergency Nursing Field of Practice.
- To enable the Emergency Nurse to demonstrate their enhanced competency within the emergency care settings.
- To develop a process of enquiry, which runs through the programme.
- To work towards quality and service improvement to enrich the emergency nursing care research and development.

Knowledge and Understanding

	Level 7
A1	Demonstrate a systematic understanding of biological, physiological, psychological, sociological and socio-political knowledge to justify and underpin emergency nursing practice. 1. In the biological sciences as it pertains to human physiology and pathophysiology in order to enable them to initially assess and manage a range of conditions; .of theories drawn from the behavioural and social sciences that will enable them to understand and care effectively, ethically and sensitively with patients from diverse cultural and socio-economic backgrounds; of theories pertaining to decision making in professional practice; of the theory and practice of health promotion.
A2	Utilise a comprehensive knowledge and understanding of techniques applicable to research, of research planning, execution and reporting and emergency nursing scholarship to investigate clinical practice; demonstrating a critical awareness of current problems and/or new insights informed by the current evidence base, practice experience and scholarly enquiry
A3	Synthesise and apply knowledge to solve practice problems and to form safe and effective solutions within the emergency care setting. Evaluate and critique methodologies, propose, develop and implement new areas of enquiry in an aspect of emergency nursing.
A4	Evaluate and critique methodologies, propose, develop and implement new areas of enquiry in an aspect of emergency nursing.

Intellectual Skills

	Level 7		
B1	Deal with issues both systematically and creatively, make sound judgements, possibly in the absence of complete data, and communicate		
	their conclusions clearly to professional and non- professional individuals/groups.		
B2	Demonstrate self-direction and originality in tackling and solving problems in clinical practice		
В3	Analyse critically the theoretical, research and practice underpinnings of emergency nursing as a means of developing their professional		
	knowledge and understanding, and developing new skills to a higher level		

Subject Skills

	Level 7		
C1	Demonstrate competence in the skills required to carry out an initial assessment and carry out technical procedures required in the		
	treatment of patients/clients in the emergency setting.		
C2	Demonstrate a high level of inter-personal communication skills		
C3	Demonstrate the research skills to propose and execute a systematic process of enquiry into an area of emergency nursing		
C4	Exercise initiative and personal responsibility		

Practical, Professional and Employability Skills

	Level 7		
D1	Communicate with others in a clear and articulate manner, both verbally and in writing and use appropriate academic conventions in the		
	production and presentation of work.		
D2	Exercise a reflexive capacity by the recognition of 'self' and 'others' in considering issues in emergency nursing, Demonstrate effective		
	reflective practice skills within a professional /research setting		
D3	Demonstrate independent learning ability required for continuing professional development within emergency care		
D4	Make decisions using available evidence and be able to provide a sound rationale for those decisions		

Learning and teaching strategy

The learning and teaching strategy for the programme has been developed with relevant QAA subject benchmark statements, WGU's Strategy for Supporting Student Learning and Achievement (SSSLA), and the Active Learning Framework (ALF). The SSSLA sets out the intentions, ambitions, and implementation plan in relation to the University's approach to teaching, learning and the development of the academic portfolio. The learning and teaching strategy will recognise, reward, and further support the development of great teaching. The aim is to balance high challenge, with commensurate support for our students, providing a truly blended learning experience. The learning and teaching strategy aims to foster a student centred, creative approach, which will enhance the capabilities and employability of practitioners. As students taking this programme will be registered nurses, it is essential that the approach to learning and teaching used throughout reflects and builds upon students' prior learning and clinical experience. It will continue to build on knowledge gained by these emergency nurses and because of the strong practice element in the programme, they must be able to provide evidence of competence in practice, be able to teach others, contribute to the innovation and research agenda within the rapidly evolving healthcare context. The spiral curriculum will build on knowledge previously gained, whilst simultaneously building the student's confidence and competence, the spiral curriculum affords the opportunity to revisit prior learning and to develop this in increasingly complex contexts. This design affords an opportunity to revisit and consolidate learning to the benefit of the student (Coelho and Moles, 2016) and works well where there needs to be integration of different theoretical foundations into practice. The spiral curriculum will weave through all practice throughout the programme, re-visiting content to ensure the student gains more detailed knowledge and understanding of topics with the opportunity to explore application with more complexity each time. This has the benefits of reinforcing information over the period of the curriculum and use prior knowledge to inform future learning rather than starting anew in each module.

According to Van Manen (1990) theory must be assimilated to inform practice; thus, reflection on practice and integration of new knowledge throughout the programme is imperative. The curriculum is planned in order to operationalise this model, with the added advantage that, as described by Woodward (2019) "In medically related education, a spiral curriculum that repeatedly exposes the students to some of the same concepts in different thematic contexts, is likely to enhance learning and the connection between different facets of the same problem" (page 19). Modo and Kinchin (2011) and Masters and Gibbs' (2007) work investigates the utility of a spiral curriculum in interdisciplinary education and online

learning, both areas of vital importance to meet the needs of today's NHS. The students on the Post Graduate certificate emergency nursing, come with some prior beliefs and assumptions about that practice. Through a process of raising awareness of the student's epistemic beliefs it is common for the student to begin to question their abilities as the programme progresses, raising what is referred to by Krewer et al (2020) as epistemic doubt. This doubt arises when individuals are confronted with information contradicting their prior assumptions; by encouraging epistemic volition to question these assumptions, the student becomes aware of their current beliefs, stays aware of their doubts, reflects upon them and devises aims/goals in place to come to a resolution strategy to address their doubt, this ideally results in a change towards advanced beliefs (Kerwer et al 2020). The spiral curriculum will serve to enhance this epistemic change by giving the student opportunity to revisit prior learning and to develop this for a new context, whilst aiding the opportunity for a resolution strategy.

The spiral curriculum and the aforementioned National Curriculum and Competency framework Emergency Nursing Level (RCN 2017), will be woven together to explore the main themes of good emergency nursing practice, cross cutting themes such as patient assessment, pain assessment and management, medicines management, moving and handling patients, Infection prevention control, safeguarding in the child and adult, documentation and record keeping and controlling and management of violence and aggression. The third and final module will build further on the spiral model and deepen their theory to practice and ask them with their new knowledge to look at what does good quality emergency care look like and how will they bring about a service change through a root cause analysis. The student's focus is on enhancing their professional practice and quality improvement, utilising the skills learned in practice and developing the learning from previous modules, to consolidate their practice. In terms of the Modular Curriculum Framework the teaching hours are in all three modules 66 hours. This is essential to ensure their practice to theory gap is addressed. The day will be split between theory in the morning and embedded with the practice with case studies and simulation-based education in the afternoon.

Learning and teaching methods

A learning blend of campus and online delivery will be adopted. Advance HE (2019) refers to blended learning as: The balance between the classroom elements and digitally enabled activities. The flexibility inherent in this form of delivery enables teachers to rethink where and how they focus learning activity and students to develop self-directed learning skills and digital literacies. Students will be in both classroom-based lectures and on-line delivery,

using flipped classrooms, scale up, discussions, seminars, workshops, tutorial sessions, together with case-based learning and simulation-based education.

Simulation Based Education

Simulation based education (SBE) is a technique, to replace or amplify real life scenarios with guided experiences that evoke or replicate, substantial aspects of the clinical environment in a fully interactive manner. It has been endorsed as the new paradigm shift in healthcare education, to create an environment in which all aspects of practice can be critically reviewed against theoretical application (Purva & Nicklin 2018).

In the first two modules with a practice element, an experiential strategy, including observation and supervision is used to meet the module outcomes and practice competencies. SBE is a large part of the teaching strategy, and this will help the students to practice new clinical skills, enhance practice, acquire skills and improve decision-making, in a safe educational environment and alongside their support networks of clinical mentors in clinical practice. The simulation will be both in face-to-face teaching environments on campus, in simulation suites and captured in the on-line classroom and virtual learning environments with technologies that will support the Active Learning Framework.

Active Learning Framework (ALF)

Synchronous and asynchronous teaching both online and on campus, within our active learning framework will be essential to our blended learning approach. The students will be expected to access the many resources in an asynchronous way, to complement their learning journey and their personal and employment circumstances. A key component of online learning and effective pedagogy is the construction of a community of enquiry (Garrison et al., 1999). The community of enquiry model supports a social constructivist approach and attempts to create an effective learning experience, through the adoption of the three interdependent elements – social, cognitive, and teaching presence. Critical thinking and a social presence will start in the classroom or simulation suite and continue in the discussion groups. The programme team will facilitate and direct the course of study to build the community of enquiry. The Moodle café/discussion forums, case study groups, evidence-based practice discussion groups (to support the golden thread of research), will be used for an active learning experience, which will be supported through reading, watching and discussions, whilst ensuring the students through the programme, revisit their prior learning and develop this new context to reflect the spiral curriculum.

Learning Activities

It is important from the start of the programme and each subsequent module undertaken, that the expectations of both the students and staff facilitating the module are clear from the outset. The Moodle virtual learning environment (VLE) will be utilized to clearly structure the learning episode, with the learning outcomes evident and expectations clear from the outset. The purpose of all materials and activities will be made clear with the use of focused signposting, and care will be taken to ensure that all activities, that the students are requested to undertake contribute to the current learning journey and are linked to the module learning outcomes. Any recorded sessions will be made available on the VLE for all students. This will ensure that students are able to revisit content to enhance learning and understanding and ensure equity of access to the overall learning experience.

Tutorials and Supervision

Personal and module tutorials and dissertation supervision will take place on a face-to-face and/or online basis. Suitable platforms will be used to facilitate contact between staff and students, where students or staff are unable to physically attend the University. Tutorials and supervision will be an important aspect of the programme to facilitate student engagement, progress. and feeding forward into the subsequent modules. The expectations regarding this will be made clear to students during the induction.

Personalised Support

Clinical mentors will support students in practice, assessing relevant student competencies, providing evidence of supervision and discussion within the portfolio. Supervisors in practice will sign that a student has achieved the relevant competencies/outcomes identified in the portfolio from a practice perspective or a rationale if not achieved. Support will be available with the personal tutor in university to provide pastoral care, while wider support networks in university such as learning support tutors and other services such as counselling and chaplains are also available to meet students' individual needs.

The Wrexham Glyndwr Graduate

At Glyndŵr University we aim to help students develop and enhance key employability skills and capabilities during their study. There are three key areas with different attributes, attitudes and skillsets and the aim is to help students can enhance and develop skills such as resilience, adaptability, confidence, team working, emotional intelligence and

communication, creativity and acting ethically and sustainably. Programmes are designed to enable students to develop and enhance these skills via module content, module learning outcomes and assessment opportunities. Each module will help provide different opportunities for developing and enhancing these capabilities, referred to as the Glyndŵr Graduate Framework.

The Careers team are available to provide information, advice and guidance and access to resources for potential students, current students and graduates. WGUConnect provides students with access to an online directory of vacancies.

The Careers team can support students with employability and interview skills such as use of the STAR (Situation, Task, Action, Result) technique that many recruiters use to gather relevant information about a specific capability that the job requires.

Work based/placement learning statement

The assessment of practice-based learning is required, formal arrangements for ensuring quality are in place.

Each module has 60 hours of practice-based learning. These hours will be collected in a clinical log within the students portfolio. This will be supported using the following approaches:

These are:

- Formal preparation of clinical mentors for mentoring and assessing students.
- Annual virtual updates of clinical mentors.
- Written information for students, clinical mentors, providing clear guidance about the practice requirements of the module. The quality of the student's practice-based learning is evaluated at the end of the learning experience. Students will be facilitated to construct learning from practice experience. In this way learning emerges from and is integrated back into practice, enabling it to be of the highest relevance to the student. When students enrol for modules, they will be provided with a module handbook and portfolio document for that module, which is centred round the module outcomes, and practice competencies. This will be an important developmental tool, supporting the spiral curriculum and guiding learning towards the achievement of learning outcomes and competencies.

- It will provide a framework with which students can be facilitated to monitor and evaluate their development throughout the programme. This approach is consistent with the programme's use of adult and experiential learning theory and philosophy (Klenowski, 2002) and enables an effective means of integrating theory and practice. Clinical Mentors will be qualified as per NMC standards for practice assessment/supervision. Mentors are critical friends of appropriate expertise and qualification to support the student in practice. Mentors are chosen following discussion with the student's personal tutor to ensure they are appropriate, suitably qualified and in a position of seniority to support he student. clinical mentors will support students in practice (see individual modules for practice hours required) assessing relevant student competencies, providing evidence of supervision and discussion within the portfolio.
- Students will be required to complete the hours in order to pass the modules
- Clinical mentors will sign that a student has achieved the relevant competencies/outcomes identified in the portfolio from a practice perspective.

Welsh medium provision

The programmes will be delivered through the medium of English. Students are entitled to submit assessments in the medium of Welsh.

Welsh Language/Welsh landscape considerations

The Welsh Language standards, issued by the Welsh Language Commissioner (2019), will be carefully considered throughout the programme. Additionally, they will be approved by the University Welsh Language Champion to ensure equity throughout.

- Many of our students will be working in Wales, with support from practitioners from the Health Boards/Trusts, thereby benefitting from Welsh vocational opportunities.
- We aim to ensure that Welsh speaking staff on the post-graduate team are available
 to act as personal tutors as requested. This enables us to support Welsh speaking
 students in their first language.
- Teaching of simulation-based education may also, with notice, have a Welsh speaker available. The simulation uniforms clearly identify those instructors who are Welsh speakers.

Assessment strategy

Innovative Assessment

Over the course of the programme, students will develop comprehensive portfolios, which will comprise of developments in competency. The National Curriculum and Competency Framework for Emergency Nursing (RCN 2017) will be used to structure the portfolio.

Formative Assessment

Formative feedback is provided on all modules through sampling the student's formative academic writing and through group feedback on progress. Students who are struggling to achieve academic level, particularly those lacking study skills will be referred to study skills tutors or the wider student support services. Where students are undertaking practice-based learning, portfolio development and Objective Structured Clinical Examination (OSCE) practice assessment, Clinical mentors will be expected to provide regular feedback on their student's progress and discuss with the Module Leader at the earliest opportunity, if a student is not making good progress. A tripartite action plan will be made between the clinical mentor, student and Module leader. Formative feedback dates are also applied to all practice assessments, to ensure that all students have maximum support and opportunity to meet the assessment criteria. Feedback is provided on draft work in the form of written or verbal commentary and this will normally be at least 3 weeks before submission. Work submitted for formative feedback in the week prior to the summative submission date will no longer be reviewed due to its probable near completeness.

Summative Assessment

The summative assessment strategy provides a variety of assessment methods to enable the demonstration of programme outcomes, including knowledge and understanding, intellectual and subject specific skills and transferable professional development. As identified in module specifications, assessment methods demonstrate achievement of module learning and outcomes commensurate with the award. The assessment strategy is student centred, with assessments designed so that students can select, a relevant practice focus. Assessment has also been designed to ensure that students have a feasible but relevant workload, with connections drawn between theory and practice throughout each module. To ensure equity and fairness, all assessments, including observations of practice are criterion referenced. Students will be provided with their assessment brief at the

beginning of the module, to give them the maximum time to complete the assessment task. Theoretical assignments and portfolios will be marked against level 7 assessment criteria. Feedback on summative work is provided through Moodle three weeks following the hand in date.

Module code & title	Assessment type and weighting	Indicative submission date
NHS7E2 Emergency Nursing Part One Semester One	Objective Structured Clinical Examination (OSCE) Pass or Refer	November
	Portfolio of Clinical competence 100%	January
NHS7E3 Emergency Nursing Part Two Semester Two	Objective Structured Clinical Examination (OSCE) Pass or Refer	March
	Portfolio of Clinical competence 100%	May
NHS&E1 Quality and Service Improvement for the Emergency Nurse Summer period	Poster Presentation: Root Cause Analysis that addresses a risk in the Emergency care Setting and the quality and Service Change	June

Assessment and award regulations

Derogations

Across all modules within the Post Graduate Certificate Emergency Nursing programme:

There will be no condonement allowed for any assessment therefore ALL elements of assessment within a module must be passed with a minimum mark 40%.

Any work submitted, however competent from an academic viewpoint which omits or includes information which would indicate unsafe practice by the student or in any way breaches confidentiality will be deemed a refer.

Students who fail to demonstrate competence or endanger patients by acts or omissions in practice may be subject to Glyndwr University Suitability for Practice Procedures as well as any invoked by their employer.

Any decision to invoke the Suitability for Practice Procedures will be taken by the Programme Leader in consultation with the Professional lead following discussion with the student, Clinical Mentor and the Service Manager.

Students will be offered 2 reassessment attempts in line with University Regulations.

Accreditation

N/A

Quality Management

All provision is expected to comply with the University processes for quality assurance, the QAA Quality Code and any specific PSRB requirements to ensure the quality of the learning and teaching on the programme. The University uses the following mechanisms to help evaluate, enhance and review programmes delivery;

Student Evaluation of Module Questionnaire
Student Voice Forum
Individual student feedback
Student representatives
Annual Monitoring reports
Periodic review and re-validation process
External Examiner reports
PSRB requirements and accreditation activities
National Student Survey (NSS)

Support for Students

The University has a range of departments that offer support for students such as:

- Library & IT Resources
- Inclusion Services
- Careers Service
- Chaplaincy
- Counselling & Wellbeing
- Student Funding and Welfare
- Student Administration

Please access the Glyndŵr website at www.glyndwr.ac.uk to find out more about the Departments.

Glyndŵr Student Union offers support for students, please access their website at to find out more. https://www.wrexhamglyndwrsu.org.uk/

All students at Wrexham Glyndŵr University are allocated a Personal Tutor whose main responsibility is to act as the first point of contact for their personal students and to provide pastoral and academic support throughout their studies at the University.

Equality and Diversity

Glyndŵr University is committed to providing access to all students and promotes equal opportunities in compliance with the Equality Act 2010 legislation. This programme complies fully with the University's Equality and Diversity Policy, ensuring that everyone who has the potential to achieve in higher education is given the chance to do so. Please click on the following link for more information about <u>equality and diversity</u>